



Terms and Conditions for contests and sweepstakes DHL Express Netherlands*

1. These terms and conditions apply to all contests and sweepstakes held by DHL Express Netherlands. By participating in the relevant competition and/or sweepstakes, the participant agrees to these terms and conditions.
2. These campaign terms and conditions can be viewed, downloaded, saved and printed from the website
3. Participation in contests and sweepstakes is free of charge. Participation takes place when the participant has performed the requested action with the requested data or, if applicable, has completed an entry form. From that moment on, the participant has a chance to win.
4. Each participant can participate in a contest or sweepstake only once.
5. The participant is obliged to provide correct, up-to-date and complete information when participating in the competition/sweepstake. DHL Express Netherlands may request a winner to provide proof of his/her identity and valid registration at the home or residential address provided by the participant prior to awarding the prize.
6. Participants must comply with the Advertising Code for Social Media & Influencer Marketing (<https://www.reclamecode.nl/english/>).
7. To participate, a participant must be at least 16 years old and reside in the Netherlands. All other participants are excluded from participation. A minor must have parent(s)/guardian(s) permission to participate in the contest or sweepstake. Upon winning the prize, the parent(s) or legal representatives of the minor will act as contact person and will be required to confirm in writing that they, also on behalf of the winner, agree to receive the prize under the terms and conditions set forth in these terms and conditions. If DHL Express Netherlands does not receive such a statement or does not receive it on time, the prize will not be awarded and DHL Express Netherlands shall not be under any other obligation. The winner will be drawn at random and in an impartial manner.
8. The winners can receive notification of the prize won at the email address, correspondence address or telephone number provided by the relevant participant.
9. DHL Express Netherlands reserves the right at all times, unilaterally and without prior notice, to terminate, interrupt or change the contest or sweepstake, and/or to change these terms and conditions and/or the products/prizes if circumstances so require, without being liable to pay any compensation to participants.
10. No correspondence can be entered into regarding the result and award of the prize.

DHL Express – Excellence. Simply Delivered.

DHL Express
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1117 ZG Schiphol
Tel: 020 655 55 55

Bezoekadres:
Anchorageaan 32
1118 LD Schiphol Zuid Oost
website: www.dhlexpress.nl

Factuuradres:
DHL Express (Netherlands) B.V.
Postbus 1246
6201 BE Maastricht

Kamer van Koophandel: 34052070
BTW nummer: NL 003432518B01
Rekeningnummer (IBAN):
NL30 INGB 0695 6155 80
BIC - INGBNL2A

Op vervoer van goederen over de weg zijn de Algemene Vervoercondities 2002, laatste versie, van toepassing. Op onze door-to-door express werkzaamheden zijn de DHL Express Algemene Vervoersvoorwaarden, laatste versie, van toepassing. Genoemde voorwaarden zijn gedeponneerd ter griffie van de Rechtbank Amsterdam, zijn in te zien op onze website en worden u op verzoek toegezonden.



11. The prize is personal and in the name of the winner. The prize is not transferable, exchangeable or redeemable for cash or for other products or services. In the event of refusal or non-acceptance of the prize or the conditions associated with the contest/competition, the prize will not be awarded. DHL Express Netherlands is then entitled to draw an alternative winner.
 12. Delivery of the prize is handled by DHL Express Netherlands or another party appointed for that purpose. In the latter case, DHL Express Netherlands is not responsible for the delivery of the prize. In that case, the date of delivery of the prize will be determined in consultation with the supplier of the prize.
 13. Within a few weeks, the prize won will be sent to the winner by post, or if this is necessary due to the nature of the prize, it will be handed over to the winner in some other way (for example, personally).
 14. The winner will cooperate with DHL Express Netherlands' reasonable requests to participate in promotional activities related to the contest or sweepstake, including publicity activities related to the award ceremony, through various DHL Express Netherlands media channels (including for example Facebook, Twitter and LinkedIn).
 15. Employees of DHL Express Netherlands are excluded from participation.
 16. The personal data obtained in the context of contests, sweepstakes and review campaigns will only be used by DHL Express Netherlands for the related contest/sweepstake and in accordance with the Personal Data Protection Act and will not be provided to third parties.
 17. In cases not provided for in these terms and conditions, a decision will be made by DHL Express Netherlands.
 18. Use of the prize made available is at the expense and risk of the winner. DHL Express Netherlands and/or the auxiliary persons or third parties engaged by it cannot be held liable for any damage whatsoever, direct and/or indirect, suffered by a participant in connection with any contest/sweepstake.
 19. These terms and conditions are governed by Dutch law.
 20. The Promotional Gambling Code (Code voor Promotionele Kansspelen) applies to every contest or sweepstake. Participants who do not meet these conditions may be excluded from participation. The minimum age to participate in this contest or sweepstake is 16 years.
 21. For questions or complaints, please contact DHL Express Netherlands Customer Service.
- * DHL Express Nederland is a trade name of DHL Express (Netherlands) B.V., Anhoragelaan 32, 1118 LD Schiphol and registered with the Trade Register under number 34052070.